

## **Cancellation/Refund Policy**

Milk Monster LLC is happy to accept returns, here is a quick overview on returns.

1. We do not offer exchanges. Items can be returned for a store credit to avoid the 5% fee.
2. Items must be unworn, unwashed and in original condition.
3. When items are cancelled or returned, you'll receive your refund in the same form of your original payment method. There will be a 5% processing fee for the price you paid for merchandise only. This will be deducted from your refund. If you would like to avoid the 5% fee, a store credit in the form of a gift card can be issued instead. No shipping costs are refunded.
4. Buyer is responsible for return shipping. Returns can be returned using the shipping courier of your choice.
5. Items must be returned within 14 calendar days of date order was delivered. Package must be postmarked by the 14th day of marked delivery day. Day one begins the following day after you receive the order.
6. Refunds will be processed within 3 business days after receiving of the item(s). If items do not meet the return qualifications, refund will NOT be issued, and item(s) will be returned to buyer at the buyer's expense.
7. The sale items cannot be returned or refunded.
8. All orders marked by our website as possible fraud risk will be cancelled and refunded. If you have been refunded for this reason, please try contacting your bank for the possible reasons this could have occurred.

If you have read over the above information and your item is eligible to be returned ship your item/items to:

MILK MONSTER LLC  
1095 WILL SCARLET WAY  
MACON, GA 31220

Customer name and order number must be included with your return package. (Please print and fill out form located under our return policy)